

## **AUTHORIZATION, ACKNOWLEDGMENTS AND WAIVER**

### CREDIT CARD CHARGES

I authorize Frolic Companies, LLC and its affiliated entities and agents (hereinafter individually and collectively referred to as "Frolic"), to maintain my credit card number on file and charge purchases made and/or services rendered against the card at the prices in effect at the time of the transaction. I authorize Frolic to "Pre-Charge" my credit card at Frolic's option at either the time of my making a reservation or at commencement of program services. This Pre-Charge will be in the approximate amount of the cost of services to be rendered. In the event that my child does not use the services for which I have been Pre-Charged, Frolic will credit my card for the full amount 30 days before the start of program, less any applicable cancellation fee. "Final Charges" are those charged against my credit card at the conclusion of my child's program participation. Final Charges will be in an amount sufficient to pay my bill in full, and all charges, other than Pre-Charges, are final when made. In the event of a Pre-Charge, Frolic may decline to provide services if my credit card is declined for any reason. In the event a Final Charge is declined, Frolic may assess a declination charge not to exceed the greater of \$25 or the maximum otherwise permissible for late charge assessments in addition to any charges assessed by the paying institution against Frolic with respect to a dishonored transaction. Alternatively, if any of the foregoing charges to my card are declined, Frolic is authorized to charge my spouse's or other designated agent's card if it is on file. The fact that it is on file constitutes consent by the cardholder to do so. In the event that my (or my spouse's or agent's) credit card cannot process payment due to a limitation placed on individual transactions, Frolic may divide the total charge into incremental portions in order to process the charge.

Initial: \_\_\_\_\_

### PROGRAM FEES

I am aware that all Frolic program fees and package fees are non-refundable. Unless I notify Frolic 30 days prior to the start date of my program, I understand that the program may be automatically renewed (as this relates to the afterschool or summer camp programs price plus applicable sales tax) for an additional similar program. This is called the Continuity Plan. However, even if my program has been automatically renewed under the Continuity Plan, I may still terminate my renewal by requesting termination, 30 days before the program begins.

Initial: \_\_\_\_\_

### BEHAVIOR AND HEALTH

I understand that Frolic reserves the right to refuse any services or use of its facilities or to rescind programming for my child if in its sole determination, they are unhealthy, act aggressively, are undisciplined, evidence inappropriate behavior or may otherwise be a danger to themselves or to the animals or other children. This same policy applies to any adults on site for a Frolic program.

Initial: \_\_\_\_\_

### INJURIES

I acknowledge that my child or I will be encouraged to socialize and exercise at Frolic and that injury to my child can reasonably be foreseen to result from playing and roughhousing while in the care of Frolic or while in a program/event conducted by Frolic. I agree to assume the risks and hazards that might be expected to arise from such use and the presence of and my child's interaction with other children and animals. I also agree that Frolic shall not be responsible, monetarily or otherwise, for injuries to my child which may arise in the course of play or of which may be caused by the presence or actions of the dogs. I shall hold Frolic and its employees harmless from, make no claim against and indemnify Frolic and its

employees against any costs, damages, claims or expenses that may result from an injury or illness of my child. Initial: \_\_\_\_\_

PROMOTIONAL USE

My child's picture may be used in marketing and promotional material prepared by and used for promoting the services of Frolic. Initial: \_\_\_\_\_

POLICIES AND RULES

I have received a copy of the Frolic [House Rules](#), or viewed a copy on the Frolic website, which discusses its policies and rules, and I agree to abide by them for so long as I am a client. I specifically acknowledge that:

This set of rules must be followed any time you are in a Frolic facility or with a Frolic dog inside or outside the facility. These rules are put in place only to ensure that both the children and the dogs stay safe and have fun. Failure to follow these guidelines will result in either removal of the dog until it is determined safe for the dog to be brought back or a timeout for the child.

**Dos:**

- Let the dog sniff the back or your hand every time you approach it
- Pet the dog gently, on its side
- Talk to the dog gently
- Place treats in your fist, let the dog smell it, & then with an open flat palm to let the dog eat it.

**Don'ts:**

- Pull the dog's tail or ears, kick or push the dog.
- Get into the dog's face
- Scream at or around the dog
- Tease the dog with food or toys
- Pet on the dog on the top of the head

I acknowledge that I have read through all terms of the waiver. I agree to all components of the Frolic waiver, terms of service, and house rules by signing.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Time: \_\_\_\_\_

Signature: \_\_\_\_\_

Child's Name: \_\_\_\_\_

DOB: \_\_\_\_\_